



Complaint Cell

If you are dissatisfied with any of our services or products, please raise a complaint here.
You may also call us!

For Local and Overseas Callers **Dial @ +88 02 9515628**
PABX: +88 02 9558375, 9577913, 9578385 (Ext. 117,151)
Telefax @ +88 02 9571314

Email Address: sbcc@standardbankbd.com

However, you can mail us at the following addresses.

VP & Head of Central Customer Services & Complaint Management Cell
Standard Bank Limited, Head Office
Islam Chamber (6th Floor)
125/A Motijheel C/A, Dhaka-1000

For further assistance, please contact with the following persons during
working hours of 10:00am to 06:00pm on Sunday to Thursday.

Name	Designation	Telephone No	Mobile No	Fax No	Email
Mr. Md. Saiful Islam	VP	+88 02 9515628, 9558375 (Ext.117)	01715866111	+88 02 9571314	sbcc@standardbankbd.com
Mr. Mohammed Raffat Khalid	EO	+88 02 9515628, 9558375 (Ext.151)	01912044766	+88 02 9571314	sbcc@standardbankbd.com